



ALLEGION™

PIONEERING SAFETY™

Steelcraft Order Entry Works “OEW” OEW Version Update Installation Guide

Updated: 11-01-2021

Version 2.2.87

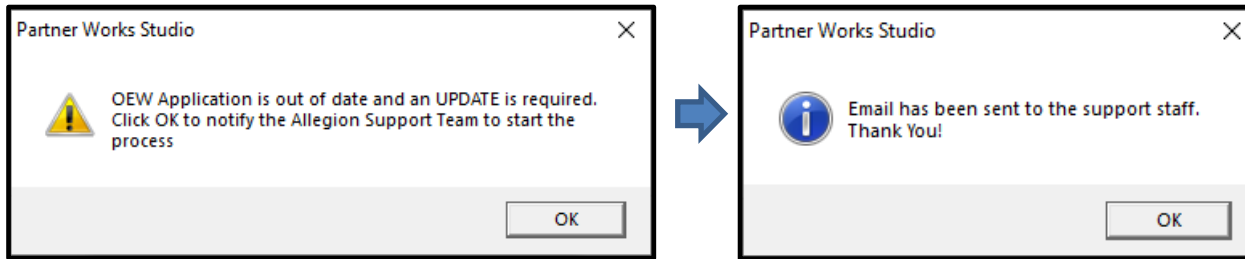
OEW Version Update Installation Guide

This document is intended to be used as a guide for the manual download and install of an OEW major version release. It provides step-by-step instruction for identifying the need for an install, navigating through pop-up warnings, downloading of the OEW Version update, installing the OEW Version update, and confirmation of the OEW Version install

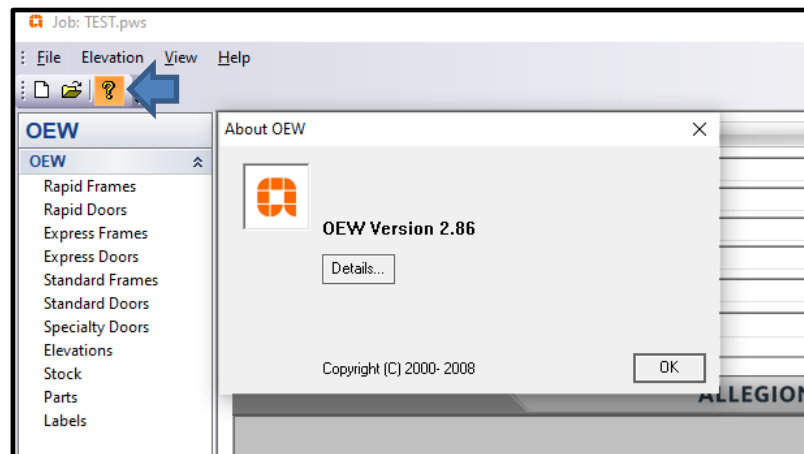
NOTE:

*Version numbers shown in this document may not be current and intended for guiding through the installation process only.
Current version and update numbers can be found at
<http://www.allegionoew.com>*

1. If an error message like the one below is received, then an OEW Version Update will need to be installed (See Below):



2. Prior to downloading the release, verify and document the current OEW Version by opening OEW and click on the “Yellow Question Mark” at the top left. **Write down the current version of OEW** so it can be verified against the updated version at the end of the install. In the example below OEW Version 2.86 is shown:



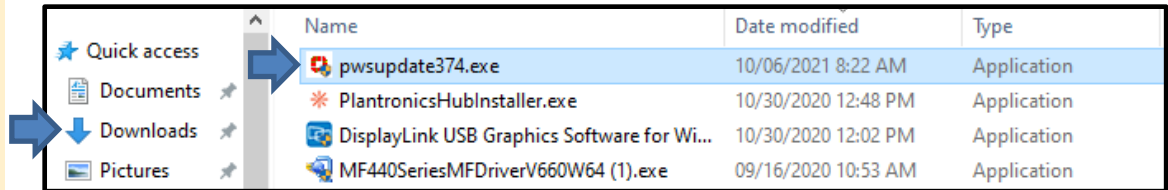
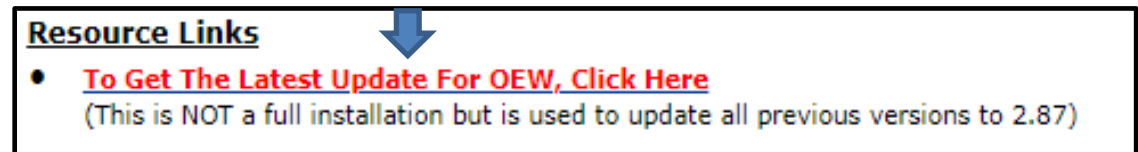
3. **Close** any running OEW sessions along with any OEW error messages.

4. Go to the Allegion OEW Development Portal: <http://www.allegionoew.com/>

5. Under the **Resource Links** header, Click the link that reads “To Get The Latest Update For OEW, Click Here”

6. File should automatically download to the **Downloads** folder. If for some reason it does not auto-download then save the file to the **Downloads** folder.

7. Navigate to the **Downloads** folder and Double-Click the **pwsupdateXXX.exe** file.

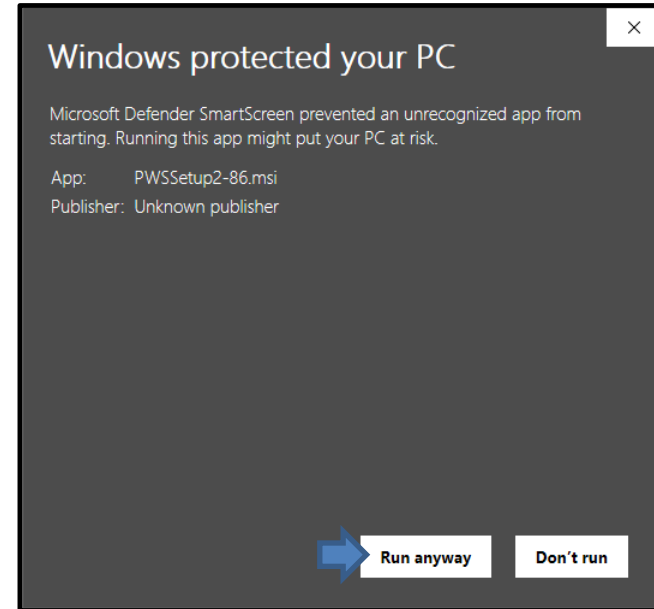


Note: The “XXX” suffix represents an OEW update number (Not the same as the OEW Version number i.e., Version 2.87). In the example **pwsupdate374.exe** is used:

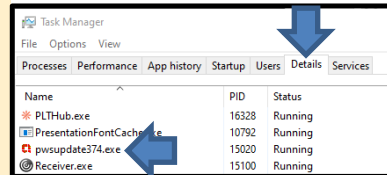
8. If a warning message displays titled “Windows protected your PC” like the one below, then click the **More Info** link:



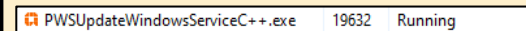
9. If an additional warning message displays like the “Windows protected on your PC” message shown below, then click the **Run Anyway** button.



10. **MUST WAIT FOR COMPLETION:** Typically, Windows 10 Operating Systems do not show the installation progress in the default **Task Manager** window. To monitor the installation progress in a Windows 10 Operating System, select the **Details** tab (shown in illustration) or, simply **wait 10 minutes for the installation to complete** and then move on to the next step in this document.



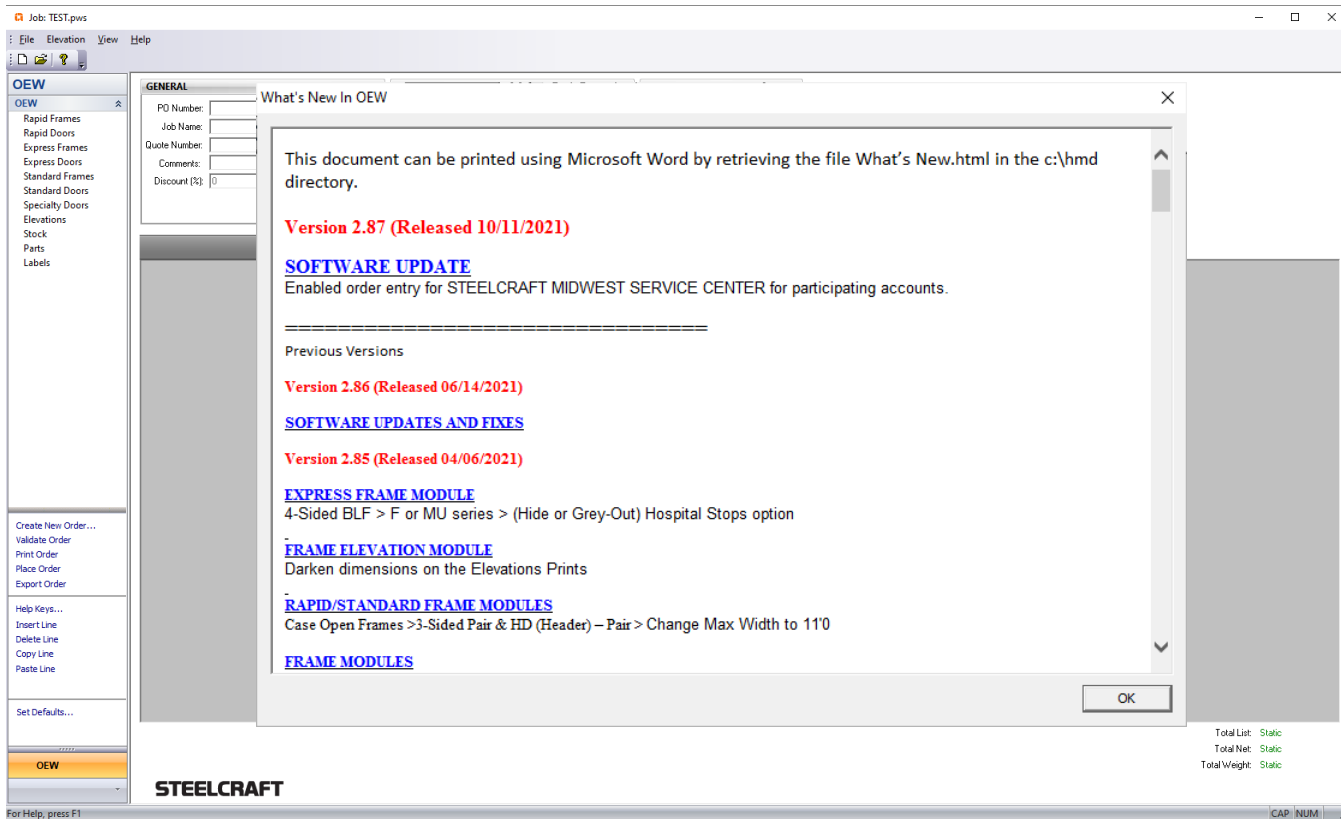
Once **pwsupdateXXX.exe** (or) **PWS Update** disappears from the Task Manager window, the update has completed. It will be replaced in Task Manager with the following:





From the Desktop right click on the “OEW” icon and select “Open”

11. If the update was successful, the “What’s New in OEW” screen and the new OEW version number will display with the release date (See Below):



Update Complete